



7 May 2020

Dear Frog Falls Members & Guests,

The health and safety of our Frog Falls community is always, and always will be, our highest priority. Due to the on-going health emergency due to COVID-19, we are announcing the cancelation of the 2020 season at Frog Falls Water Park.

Over the past twenty years, hundreds of thousands of visitors have come through our gates to enjoy all the attractions of Frog Falls Water Park. We pride ourselves on operating a safe and clean facility that can provide our local families with a respite from daily life. As this pandemic continues to bring about new challenges and impacts to our families, it compounds our disappointment in not being able to serve you and provide this important recreation opportunity.

Our team has worked over the past two months to develop plans that might allow us to operate our facility in spite of these conditions. At this time, we have determined that no amount of modifications to our services would provide the safe facility needed to serve your families this summer.

For those families that already committed to a 2020 Membership, our customer service team will contact you directly to process your refund.

We will take this time to focus on improving our operations, as we eagerly await to serve you once again in 2021. We thank you for your support, loyalty, and commitment to helping us foster a special community that truly feels like family. Please continue to be safe, be strong, and take care of one another.

Very Respectfully,

Andrew Ciccolella
Director, Family and MWR

